

# Digital Strip Reader (L-0207)



Thanks for investing in Taylor's DSR for your water-testing station.

Here's what you need to get started:

- A PC that meets the minimum system requirements of **sureTREAT**®
- An active **sureTREAT** subscriber account
- An open USB port on your PC
- An Internet connection for your PC
- **sureTRACK**® Total Balance™ Test Strips (**S-1325**, sold separately) that test for free chlorine/bromine, pH, total alkalinity, total hardness, and cyanuric acid stabilizer
- Sample water to run your test

## Installation Instructions

1. Connect the USB adapter to an open USB port on your PC. Drivers will update automatically.
2. Visit [sureTREAT.com](http://sureTREAT.com).
3. Click **Get Started** in the top, right corner of the screen.
4. Click **Download Retail App**. The download will begin automatically.
5. When download is complete, run the file (`sureTREAT_Retail_App_Setup.exe`).
6. You may receive a prompt asking to allow changes from an unknown publisher. Select **Yes** to continue.
7. Follow the on-screen prompts on the **sureTREAT** Retail App Setup Wizard to proceed with the install.



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[www.sureTREAT.com](http://www.sureTREAT.com)

## Installation Instructions (con't.)

8. Click **Finish** to complete the *sureTREAT* Retail App setup. The *sureTREAT* program will open automatically.

### For existing *sureTREAT* subscribers

1. Login to any of your stores using the location email and password.
2. Select customer and run test.

### For new *sureTREAT* subscribers

1. Visit [sureTREAT.com](https://sureTREAT.com) and click **Get Started**.
2. Click **Create Account** and follow the on-screen prompts.
3. From the Subscriber Account page, you can add store locations and customize recommended treatment settings.  
**Note:** You must add at least one “location” to use the *sureTREAT* software.
4. Once your subscriber account is set up, you can login using any of your locations on the *sureTREAT* Retail PC APP or Service Mobile App.
5. Please refer to the **sureTREAT Quick-Start Guide** for step-by-step instructions on setting up your new subscriber account.
6. For additional assistance and software support, please call **877-TEST KIT (837-8548)**.

## Test Procedure

Launch *sureTREAT* Retail PC App and follow on-screen prompts. To login, select a customer, and run test with Digital Strip Reader.

## Maintenance

After performing a test, be sure to clean up any water left on the shuttle.

## Warranty

**Register your new Digital Strip Reader!** Registration is required within the first 30 days of purchase to qualify for a replacement product in the case of a defect. To register, contact software support at **877-TEST KIT (837-8548)**.

The **DSR (L-0207)** is warranted to be free from material defects on the date of purchase until the end of the warranty period.

If the product fails to operate within a warranty period of **one year** from date of purchase, Taylor Technologies will pay in full the cost of replacing the defective product.

If the product fails to operate within a warranty period of **one to three years** from date of purchase, Taylor Technologies will pay half the cost of replacing the defective product.

To report a defective product, contact customer service at **800-TEST KIT** and a Return Authorization will be issued. DO NOT return the product without a Return Authorization.