



# sureTREAT®

and

# XPRESS FLEX™

## How to set up a sureTREAT account:

**Step 1.** Go to [www.sureTREAT.com](http://www.sureTREAT.com).

**Step 2.** Click **Sign Up**.

**Step 3.** Fill in the required fields and click **Create Account**. (As you click in each field, a text box will appear on the right side of the screen with more details.)

**Step 4.** Once you've created your subscriber account, you will move on to setting up your **Store Locations**.

- Hover your mouse over **Setup**, located at the top of the screen.
- Click **Locations/Stores** then click **Add**.
- Fill in the required fields.
- Change the **Status** to **Active** if the location is open to accept customers.
- Click **Save** once you're finished.

**Step 5.** Now it's time to create **Treatment Profiles**. A treatment profile is a treatment recommendation based on the surface of a pool/spa, sanitizer used, and potential water problems. The treatment profile includes recommended products, which will be included on the Water Analysis Report, depending on the customer's pool/spa specifications.

- Hover your mouse over **Setup**, located at the top of the screen.
- Click **Treatment Profiles**. You will get started on the **General** tab. Click **Edit**.
- Fill in the required fields. (As you click in each field, a text box will appear on the right side of the screen with more details.)
- Click **Save** once you're finished.

**Account Details** ⓘ

Country

Account Type

Name

Contact

Phone

Supplier Code

Main Distributor

**Account Login** ⓘ

Email

Password  [show](#)

**Location/Store Details** (Primary) ⓘ

Name

Address

City

State

Zip Code

Phone

Public Email

**App Login**  same as Account Login ⓘ

Email

Password  [show](#)

**Locations / Stores**

**Add** Edit Delete Rename Browse-Locations

Location / Store  ← select

Name

Address

City

State

Zip Code

Phone

Public Email

Status

**App Login**

Email

Password

**Location Maintenance**

One or more locations/stores need to be entered before user's of the sureTREAT® application can choose you as a supplier.

When one of your locations/stores (or your single location) is selected by an end user, then details of that location (i.e. Name, Address and Phone) will print on the water-analysis report.

To view notes for a particular field, just click on its value.

(over)

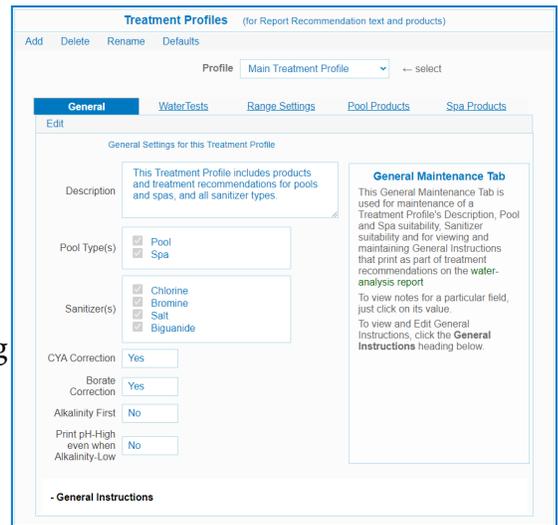
e. Now click the **Water Tests** tab to edit what will be displayed on your Water Analysis Report. By default, all options will be selected. To change what is selected, click **Edit** and specify. Then click **Save**.

f. Now click the **Range Settings** tab. A description is provided in the middle of the window. To add your own custom settings, click **Edit** at the top left, and select **No** for either option you want to modify. Once **No** is selected, click **Save**. Edit links will appear next to each test, enabling you to change any of your chosen ranges.

g. The **Pool Products/Spa Products** tabs describe what products will be recommended depending on the customer's test results. By default, there will be no products listed. To specify the products, click **Show** next to each product type, click **Edit**, then click **All** to choose from a list of products. Please select the products you would like recommended to customers on their Water Analysis Report, then click **Save**. More than one product may be selected; all products will appear on the Water Analysis Report to give your customer a selection of products to choose from to solve a particular problem.

h. If you want to add your own product to the Pool Products/Spa Products list, or if you do not see your desired product listed, hover your mouse over **Products** at the top of the screen then click **Account Products**. Click **Add** at the top left of the screen, fill in the required fields, then click **Save**.

i. To add an **Account Product** to your **Pool Products/Spa Products** list, see Step G.



**Step 6.** Your sureTREAT® account has now been created, and you are ready to start testing. You can log into the testing system by going to [retail.sureTREAT.com](http://retail.sureTREAT.com). We recommend bookmarking this page for easy access.

Now that you have a sureTREAT account, you are ready to set up your Xpress Flex™ system and begin testing! Please call 1-877-TEST KIT (837-8548) if you have any questions throughout this process.



Taylor Water Technologies LLC  
31 Loveton Circle • Sparks, Maryland 21152 • 1-877-TEST KIT (837-8548)